



Why Modus Hosted Voice?

Modus Hosted Voice is ADT Systems fully hosted and managed High Definition (HD) IP telephony service.

Our Modus Hosted Voice service is run on BT's highly resilient and secure next-generation network, and provides the functionality of a high-end telephone system but with no physical on-site switch.

To connect to Modus Hosted Voice you simply require a reliable voice quality IP connection. We believe that call quality is paramount, which is the reason why we offer dedicated voice over Broadband and Ethernet circuits.

For businesses with multiple sites, this solution provides a single point of management and control whilst delivering full functionality to all points and all users.

What Are The Inclusive Features Of Modus Hosted Voice?

5000 minutes of calls to UK 01/02/03* numbers and UK mobile networks
Voice messaging with voicemail to email
Auto-attendant
Unified Communications business integration
Self-service portal
24/7 network monitoring
Service Assurance portal
End-to-end service
Expansion on a user by user basis
Low level disaster recovery enabled through twinning to mobile

Who Is Suitable For Modus Hosted Voice?

Modus Hosted Voice is suitable for businesses of any size with single or multiple sites. We can scale from the very small single office right up to multisite networks, including large corporate headquarters, providing seamless, reliable, predictable and hassle-free levels of communication functionality.

What Are The Enhanced Features Of Modus Hosted Voice?

Latest functionality – MeetMe Conferencing
Flexible number portability – retain your office number
Mobile hand-off application
Team Unified Communications business integration for conferencing
PCI compliant call recording with 12 months' storage
Full integration with CRM – Go Integrator DB
In-depth call analytics
Latest range of Yealink and Polycom handsets

What Are The Benefits Of Using Modus Hosted Voice?

- **Secure** – built in business continuity and disaster recovery with call re-routing
- **Reliable** – guaranteed 99.9% uptime backed by our SLA
- **Scalable** – add and remove users as required, no upfront CAPEX required
- **Disaster recovery** enabled through twinning and full disaster recovery through
- **Enhanced mobility** through seamless remote operation
- **No hardware** – get complete PBX functionality without the hardware element
- **Future-proofed** with continual service enhancements

